ReusePac

ReusePac One-Year Limited Warranty

Effective Date: Date of Purchase

Applies to: All ReusePac reusable boxes, bins, and containers

Sold via: ReusePac.com, major online marketplaces, and authorized distributors or retail partners

What This Warranty Covers

This Limited Warranty covers defects in materials or workmanship under normal use and proper assembly for a period of one (1) year from the date of retail purchase. This warranty applies exclusively to corrugated polypropylene (PP) boxes and bins designed, manufactured, and sold by ReusePac.

What's Included

ReusePac guarantees that during the warranty period, the product:

- Will maintain its structural integrity under intended use (e.g., holding loads up to rated capacity)
- Will not fail due to manufacturing defects such as split seams, panel delamination, or locking mechanism failure
- Will function as designed when folded, unfolded, and stacked properly

What's Not Covered

This warranty does not cover:

- Damage caused by misuse, abuse, overloading, or improper storage
- Exposure to corrosive chemicals, sharp tools, fire, or extreme temperatures
- Deformation due to prolonged pressure beyond rated stacking limits
- Normal wear and tear (e.g., scratches, fading, cosmetic scuffs)
- Modification or alteration of the product (e.g., drilling, cutting, welding)

Proper Use & Care Guidelines

To ensure optimal performance and eligibility for warranty coverage:

- Assemble boxes following the folding instructions provided with each unit or shown at https://reusepac.com

- Do not exceed the recommended load (typically 50 lbs per box unless otherwise rated)
- Store in dry, shaded environments
- Wash with mild soap and water only No high-heat drying or abrasive cleaners
- Avoid excessive stacking that could exceed box design limits
- Do not use as a ladder, platform, or furniture

Proof of Purchase Required

A valid proof of purchase (receipt, order confirmation, or invoice) is required to make a warranty claim.

Warranty Claim Process

To initiate a warranty claim:

1. Email info@reusepac.com with your order number, photos of the issue, and a brief description
2. We may request return of the product or offer resolution options
3. Approved claims will be resolved with one of the following (at our discretion):

- Replacement of the defective product
- Store credit or partial refund
- Full refund if replacement is unavailable

Disclaimer

This warranty gives you specific legal rights, and you may also have other rights that vary by state or jurisdiction. ReusePac shall not be liable for incidental or consequential damages arising from the use or inability to use the product, to the fullest extent permitted by law.

ReusePac

Sustainable Packaging. Reusable Boxes.

https://reusepac.com | info@reusepac.com | Fort Lauderdale, FL